

MultiCare Connect Provider Update

June 2008

IMPORTANT DATES

July 21

Super User and PICU Pilot
Education Begins

August 19

PICU Pilot

September 2

Inpatient Go-Live Education
begins

October 14

Inpatient Go-Live

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PROVIDER TRAINING FOR MULTICARE CONNECT PART 2

In order for us to have a successful launch for Part 2 of MultiCare Connect, we plan on training nearly 4,000 people including almost 1,200 members of our active medical staff. We need an “army” of Super Users to help us complete training and to support each other during our implementations. So far, we have over 375 people who have agreed to serve as Super Users including at least 25 of your physician colleagues. If you want to be a Super User, just send us a note at MCCDOCLINE@multicare.org.

All education will take place in the classroom setting and most of our classes will be in the now infamous MultiCare Connect training trailers—the Epicenter. We will be using a “blended” education approach that combines Computer Based Learning (CBLs) with Instructor led training. The CBLs demonstrate key workflows and use guided practice exercises. Even though the CBLs are self-paced, instructors will be in the classroom to facilitate the process, answer questions, and help if you get “stuck.”

Training for our PICU Pilot begins in just a few weeks on July 21, 2008. This is just in time for our PICU Pilot scheduled for Tuesday, August 19, 2008. Training for the Pilot will be **limited to the PICU** Intensivists, PICU Nursing staff, Respiratory Therapists, and Pharmacy staff.

Training for all other physicians begins on September 8 so that we will be ready for the Tuesday, October 14 Inpatient Go-Live at Tacoma General, Allenmore Hospital, and Mary Bridge Children’s Hospital. **Sign up early for if you want “front row seating.”** We have posted **COURSE CATALOGS** and **COURSE SCHEDULES** and **CONTACT INFORMATION** on our website at:

<http://www.multicare.org/home/multicare-connect-part/>

To enroll in a class or for any questions, simply call **(253) 403-5255**. Phone registration is available Monday through Friday, 8AM to 5 PM. Any member of your office staff armed with your scheduling information can make all the arrangements on your behalf. **After completing both physician training classes you will awarded 5.5 AMA Category I CME credits.**



Dr. George Brown, MultiCare’s Chief Operating Officer shows one of our physicians how MultiCare Connect works on a Workstation on Wheels

