

# System Update Notice

## Premera Networks Updated

Effective Date:	Saturday, February 1, 2014
Affected Module(s):	Premera

### WHAT HAS CHANGED?

MultiCare is a contracted provider for Premera Blue Cross. Unlike in previous years where MultiCare was a Preferred Provider for all Premera networks, for 2014, we will not be a Preferred Provider for the following Networks (see below).

MultiCare is not participating (not a preferred provider) for the following Networks:

- **Heritage Signature (EPIC Plan code 3989)**
- **Lifewise Connect (EPIC Plan code 3990)**
- **Heritage Prime (EPIC Plan code 3989)**

### WHAT IS DIFFERENT?

We have terminated the previous EPIC Payor plan codes and replaced them with new plan code so we can build them to be more effective for reporting.

- **3979 PREMERA HERITAGE SIGNATURE-NC**
- **3980 LIFEWISE CONNECT-NC**
- **3988 PREMERA ZKK HERITAGE SIGNATURE**

### HOW WILL THIS AFFECT MY WORK?

The terminated plans were replaced by a utility on **February 1, 2014**.

### WHY IS THIS CHANGE BEING MADE?

All new Premera Individual and Small Group Plans will be using the Heritage Signature network. Current Premera customers are also being transitioned to these new networks.

Please check which medical network patients are assigned to by reviewing their ID card. There is no way to identify which plans are exchange products and which are commercial products.

### What does this mean to our patients with Premera Coverage?

This means the patients who have selected a Premera Product that uses the Heritage Prime, Heritage Signature, or Lifewise Connect Network will have a higher out of pocket responsibility, up to 50%, for services provided by a MultiCare provider or facility. MultiCare must inform our patients prior to providing or scheduling services of this.

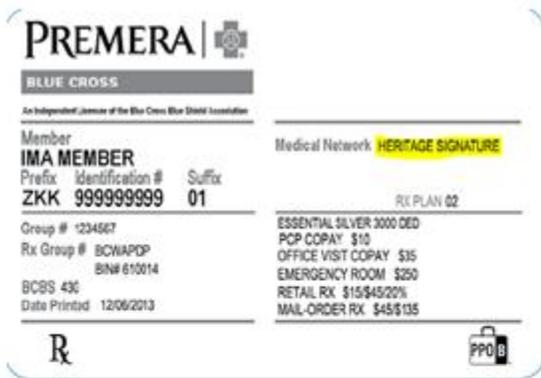
These patients will have a lower out of pocket expense by seeing an in-network provider.

**WHO SPONSORED OR APPROVED THIS CHANGE?**

Jock Patel, Payor Contracting

**PROCESS:**

Review the card carefully and ensure that you are creating the correct coverage.



**WHO TO CONTACT:**

If there are questions regarding the content of this System Update Notice, please contact the Kari Hollins, Payor Contracting at 253-459-8007. Thank you.