Patient Medical Record Copy Fee – Effective August 2017

1. **No Fee** for the following Medical Records Requests:
   a. Records to be sent to other medical facilities/physician’s office (Continuity of Care).

2. Patient requests for reasons other than continuity of care will be charged using the following schedule.

<table>
<thead>
<tr>
<th>Format of Original Patient Record</th>
<th>Cost for delivery in electronic format</th>
<th>Cost for delivery in Paper format</th>
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</table>
| Electronic or Hybrid (part electronic and part paper) | • $6.50 flat fee for electronic portion  
• Plus, if applicable $0.07 per page for CIOX Health’s labor cost to create and deliver the portion of the record maintained in paper.  
• Plus, sales tax as applicable | • $0.07 per page for CIOX Health’s labor cost to create and deliver the portion of records maintained in paper.  
• Plus, if applicable, the lower cost under state regulation patient rates or $0.90 for CIOX Health average labor cost to create and deliver the portion of record maintained electronically.  
• Plus $0.05 per page for supplies (paper and toner)  
• Plus, actual postage if mailed.  
• Plus, sales tax as applicable. |
| Paper | • $0.07 per page for CIOX Health’s labor cost to create and deliver the portion of records maintained in paper.  
• Plus, actual postage if mailed.  
• Plus, sales tax as applicable | • $0.07 per page for CIOX Health’s labor cost to create and deliver the portion of records maintained in paper.  
• Plus, $0.05 per page for supplies (paper and toner)  
• Plus, actual postage if mailed.  
• Plus, sales tax as applicable. |

3. Attorneys and Insurance Companies requests for medical records
   a. $28.00 clerical fee
   b. $1.24 per page for the first 30 pages
   c. $0.94 per page for all other pages, plus actual postage