



## Hello All-

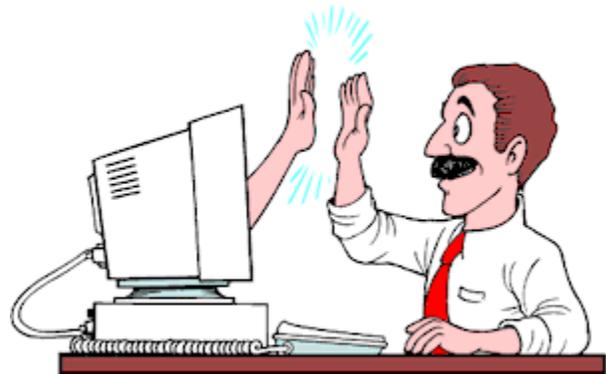
Although it's puzzling (and oddly exhilarating), we are now barely a month away from the first day of winter. For those of us that don't "believe" in "calendars" or "seasons" that doesn't mean much, but for some it means 2018 is marching steadily toward its final, triumphant days. Some questions come immediately to mind: Has this happened before? Why weren't we informed sooner? Is this normal? Where are my car keys? – I have the answer for you: Epic Update.

Our work has continued at a rapid pace behind the scenes preparing to build Epic for the MultiCare Behavioral Health Network, and it is no surprise that each and every one of us is desperately longing to hear how the work is unfolding. Read on to quench that inexplicable, distressingly fragrant thirst for more information.

*If you literally want to "hear" this update, I suggest politely asking a co-worker to read this email to you aloud – alternatively you can take reach "Nerd" level 99 by pasting this email in Excel and [following these instructions](#).*

### What we are working on

- **Technical Training:** Several information services team members from across the network have cleared the first of several courses required to become proficient builders in Epic. We are working very hard at completing the remaining courses by the end of the year.
- **Reporting:** We are well on our way toward clarifying what reports we'll need built in Epic. This has required the bravest of us to review every report we use to see where it makes sense to combine and consolidate for the network. Early next year we'll have an opportunity to take the effort to the next level by working with partners from MultiCare's Epic team to start building these reports.
- **Documents:** Similar to our reporting strategy, we're passing through each of our documents to see where we might want to consolidate. This work will lend directly to the workflow conversations (see below) – our current approach is to simply flag each document for potential consolidation, with a plan to fully define and combine the documents next year with the help of clinical and quality leadership. Taking this consolidation approach will ensure we can be as efficient and effective as possible when we begin building in Epic.
- **Workflows:** We've taken on the noble challenge of mapping out all of our workflows. Each entity is performing the task independently to ensure we've accurately captured every detail, with the plan to consolidate these workflows into a single set that reflects how we do (and in



some cases how we *want* to do) our work. We've already started taking this second consolidation step for our administrative workflows, and plan to start tackling the consolidation of our clinical workflows toward the end of the year. Next spring, we will start using our unified maps to build what we need in Epic.

- **Data Conversion:** We are continuing our valiant efforts to identify and define what data we want pulled out of our existing systems, how far back that data should go, and where it will live in Epic. Our goal is to ensure there is minimal impact to everyone when we make the switch, and that means being very thorough in setting the stage.

### **What's Next**

We are working very hard to advance each of the above efforts to their conclusion. Almost all of our work at this point is in preparation for the build in Epic, and the rest of this year and the beginning of next will be spent ensuring we have all the information we need before diving head-first into what will be the spiritual and transcendent event of a lifetime – building Epic for us.

### **Have Questions?**

We've built a website that can provide FAQs and guides, give timelines, and regular updates – please keep an eye out for a link to that site when it is ready, and stay tuned for more updates as we progress!