



## Hello All-

As work continues behind the scenes to scope, prepare, and build Epic for the MultiCare Behavioral Health Network, I wanted to take a few moments to provide some updates on what we're doing and where we are headed next. If you're interested, please read on with gleeful delight and attention. If you are not interested, please read on anyway and keep close note of where I've made grammatic errors and typos and know that I'm making those as Easter eggs just for you. #yourwelcome

### What have we done

In order to be successful with building a structure that works for the whole network, we know we'll need to address and reconcile the clinical and operational differences between MultiCare Behavioral Health, Navos, and Greater Lakes Mental Health. The aim will be to build in Epic a platform and tools that will work for all of us, and that means we have been meeting **a lot**. We have kicked off several lines of work, including consolidating our reports and documents, listing out all of our workflows, and bringing in the right people to help with our technical conversations. We've also had meetings to prepare for meetings that were themselves meant to prepare for other meetings, reaching a new level of meta for our IS teams that makes the movie Inception seem annoyingly straightforward by comparison.

### What we are working on

**Communications:** We're in the process of developing a communications plan we can use to keep everyone up to date as we move forward. Part of our challenge will be getting some unified messaging across the network, but we'll get there.

**Workflows:** We've kicked off deeper dives (and other mixed metaphors) into mapping our workflows – some of us may be tapped to review those maps and help ensure we have them right. These maps will be brought together from each entity so we can try to create network-level workflows that work for every entity.

**Training:** Your information services teams have been taking considerable efforts to get trained on how to build in Epic, which takes considerable time. Thank you for your patience, there is still quite a ways to go.

**Data Conversion:** We've had several very nerdy meetings to discuss what data, how much data, and by what methods we could be able to convert aforementioned data from our old systems into Epic.

**Consolidation:** We are still working on finalizing lists and the reporting and documentation we need to consolidate build in Epic – these are the funnest part of our days, because we get to work with our new network IT partners and they are amazing.

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### What's Next

We'll be working on the workflows over the next 4 months with a plan to be finalized by February. We'll be using those workflows for the heavy lift of building the structures in Epic. Next spring we'll be developing training material and curriculum in preparation for everyone to learn how to use Epic, which you will hear much more about as we approach. Our target is to be using Epic by the end of Q3 2019, at which time things will immediately and forevermore be better than they were before.

**Have Questions?**

We are building a website that will provide FAQs and guides, give timelines, and regular updates. Please stay tuned for more updates as we progress!