

MultiCare One Call

Faster, Easier Direct Admits and Transfers

MultiCare has a new, system-wide, standard process for patient transfers and direct admits: **MultiCare One Call**.

MultiCare One Call - Adult patients:

855.MHS.3030 (855.647.3030)

MultiCare Mary Bridge One Call - Pediatric patients:

855.MHS.1010 (855.647.1010)

Who Does MultiCare One Call Apply To?

MultiCare One Call will apply to any direct admit or acute transfer patient who meets the following criteria:

- Is a direct admit into a MultiCare facility
- Is an acute inpatient transfer between MultiCare facilities
- Is an acute transfer from a non-system hospital to MultiCare

Exceptions: During the first phase of implementation, the following patients will not fall under the scope of the MultiCare One Call process:

- Trauma patients
- Code Stemi
- Code Neuro
- NICU
- OB patients for OB services

The existing admit and transfer processes for these areas will remain in place.

Help us make this new process a success by using the One Call numbers for all your direct admits and acute transfers.

Questions? Contact:

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Jim Rooks, MD, Medical Director of the One Call Center, john.rooks@multicare.org.

MultiCare One Call applies to all MultiCare Hospitals.

MultiCare 

BetterConnected

multicare.org  A not-for-profit
community organization



MultiCare Health System

MultiCare Allenmore Hospital ~ MultiCare Auburn Medical Center ~ MultiCare Good Samaritan Hospital
MultiCare Mary Bridge Children's Hospital ~ MultiCare Tacoma General Hospital ~ MultiCare Clinics