



Actemra for Covid-19 Workflow

Actemra (tocilizumab) for Covid 19+ Patients Workflow:



	Ownership	Detailed Workflow
□	Emergency Department Staff	Covid-19 PUI or confirmed patient is identified and the decision has been made to admit the patient into the hospital from the Emergency Department.
□	Patient Financial Navigator Staff	<p>PFN staff will monitor daily hospital admissions of Covid-19 + and PUI patients to initiate an over-the-phone verbal financial screening of Genentech Foundation Program for potential use of Actemra in their treatment as well as MultiCare Financial Aid. Patient responses would be assessed and documented in the “Guarantor Notes” section of the patient’s chart in Epic Hyperspace.</p> <ul style="list-style-type: none"> • Insured: If yes—notate for underpayment follow-up. If no—notate patient as free drug. • Household Size: • Annual Income Estimate:
□	Provider/ Care Team	<p>At the time of treatment decision to use Actemra, per MultiCare Health System’s established criteria, the patient’s care team will verify that the following diagnosis codes are present in the patient’s chart:</p> <ul style="list-style-type: none"> • U07.1 (Covid Virus Identified) • R65.11 (Cytokine Release Syndrome) <p>Unit/Ward Pharmacist to scan and email provider signed Genentech Foundation Enrollment Form to MedAssistCoord@multicare.org with patient MRN in subject line.</p>
□	Medication Assistance Team	If uninsured patient, Genentech Foundation Enrollment Form will be sent in <u>prospective</u> to infusion for free drug shipment by the Medication Assistance Team. In cases of rapid decline, approval decision without product delivered may allow for MultiCare stock to be used and replaced by guaranteed stock.
□	Patient Accounts Team	If insured patient, standard hospital billing including Actemra (J3262) should be used in claim to payer. Ensure that the above listed diagnosis codes are also on the claim before submitting.
□	Purchasing Team	MultiCare Stock (insured patients): If vial limitations are affecting your ability to have enough stock on hand, call the Genentech Drop Ship Request Hub at 1-800-551-2231 and ask for the “code” to access more stock (this should be an email address—on weekends, leave a message). Give this code to McKesson to free up the availability of stock (up to 20 vials per account, per day).
□	Medication Assistance/ Rev Cycle	Ongoing monitoring of remitted claims for under and non-payment will be assessed and submitted to Genentech (in qualified patients) for replacement vials of MultiCare’s stock (to be used in any setting).