

PT / OT / ST Virtual Visit Cheat Sheet

Video Visit (Telehealth Visit)

Interactive audio-visual communication used for office visits that generally occur in-person.

Requirements

- New or Established patient
- Interactive audio-visual
 - Lifesize is the preferred, secure video visit solution available at MultiCare

Documentation

- Visit must be documented in Epic
- Notation that patient consents to visit
- Notation of which State provider and patient are in
- Notation of connection type
- Notation that the virtual visit is being done as part of COVID-19 social distancing.
- Same requirements for documentation and billing as in-person visits

Schedulers

- Virtual Visit [8000] – Video visit using Lifesize or other conferencing platform
- MyChart Virtual Visit [1979] – Video visit using Epic MyChart

Providers

- Use Office Visit encounter
- If typical in-office visit already scheduled OK to just use it as scheduled

Coding / Billing: Enter in Plan - LOS in Epic

CPT Code	CPT Description
97110ATH	P OT Therapeutic Exercise Each 15 Min
97110BTH	P PT Therapeutic Exercise Per 15 Min
97112ATH	P PT Neuromuscular Re-Educ Each 15 Min
97112BTH	P PT Neuromuscular Re-Education
97530ATH	P OT Functional Activities 15
97530BTH	P PT Functional Activities 15 Min
92507TH	P TX SP Lang Communicaj PCX Disorder I

Pearls for Video Visits

- Position the camera at eye-level
- Look into the camera or narrate what you're doing in Epic
- Remove clutter behind you
- Try to create the atmosphere of a regular in-person visit
 - Introduce yourself
 - Confirm you have the correct patient
 - Wear your white coat and name badge
- Smile

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For questions about coding or billing contact Joni Parker, Mgr. – Coding at:
jparker@multicare.org

Sample Text to use in a SmartPhrase visit template

Telehealth Visit

@TD@ @NOW@
MRN @MRN@
@NAME@
@LOGINDEPTNAME@

In the best interest of the patient, @NAME@ has consented to this virtual audio-visual visit done to comply with necessary COVID-19 social distancing recommendations.

Prior to starting the visit, I verbally confirmed that I was in a private setting and that I was not recording. The patient consented to being treated via telemedicine for their chief complaint / clinical condition to the extent possible via audio-visual communication. The patient verbalized understanding and the visit proceeded.

I provided this service while I was located in *** to @NAME@ who was located in @CTYSTZIP@.

Type of Connection: {virtualtype:125143::Live Two-Way Audio with Video}