

MultiCare COVID-19 Hospital and Ambulatory Visitor Restriction Policy

Revised 11-30-20

MultiCare Visitor Restrictions Summary

Patient Population	Exception	Notes
Adult Patients	No visitors are permitted.	Encourage “virtual” visits.
Ambulatory and Retail Adult and Pediatric Patients	Only one caregiver may accompany a patient if needed.	“Caregiver” is defined below in Appendix.
Emergency Department and OCED Patients	Only one asymptomatic caregiver may accompany a patient if needed.	“Caregiver” is defined below in Appendix.
Inpatient Adult Surgery	One caregiver may be allowed for transportation purposes only.	Caregiver may bring the patient into the hospital and pick the patient up following surgery or hospital stay
End of Life Patients – Non-COVID Patients	May have four visitors in a 24-hour period, with two visitors at a time. One immediate family member visitor of EOL patient may spend the night, but no sleeping accommodations will be made.	EOL status is determined by the care team and refers to a patient who is near death and not expected to survive the hospitalization. Visits from a minor are permissible if accompanied by a parent or guardian and approved by the care team.
End of Life Patients - COVID Positive Patients	May have four visitors in a 24-hour period, with two visitors at a time. Visitors are limited to 1 hour. No overnight stays.	EOL status is determined by the care team and refers to a patient who is near death and not expected to survive the hospitalization. Visits from a minor are permissible if accompanied by a parent or guardian and approved by the care team.
Family Birth Center	Labor and Delivery patients will be allowed two asymptomatic support persons. Two hours after delivery one support person will be able to remain at the bedside while the second support person will be required to leave. The one support person that remains will be the same individual throughout the entire hospital stay. Antepartum patients may have one visitor within a 24-hour period.	A support person includes: a spouse or partner, a family member, a friend, or a trained doula. Only one support person may be allowed in a C-section suite, if not under general anesthesia. Support person will have wear required PPE (gown, glove, mask, and eye protection). Please see OB Visitor Restriction document for more comprehensive guidance.
Pediatric & NICU Patients Non-COVID-19 Patients	Two asymptomatic parents/caregivers.	If there is only one parent/caregiver with the pediatric patient and the parent/caregiver is positive with a COVID-19 symptom, ensure they are wearing a disposable face mask, quickly room them, and alert the care team. The parent/caregiver must not leave the room.
Pediatric & NICU Patients COVID-19 Positive/Pending Patients	Two asymptomatic parents/caregivers.	If there is only one parent/caregiver with the pediatric patient and the parent/caregiver is positive with a COVID-19 symptom, ensure they are wearing a disposable face mask, quickly room them, and alert the care team. The parent/caregiver must not leave the room.
Adult Outpatient Surgery	One caregiver may provide transportation to and from facility.	Caregiver who provides transportation must stay off-site during surgery or in designated waiting areas.
Pediatric Outpatient Surgery	One caregiver may accompany patient.	Visitor who provides transportation must stay off-site during surgery or in designated waiting areas.

Appendix

Definitions:

- **Caregiver:** an individual who is defined as someone deemed by the care teams to be necessary for optimal care of a patient
 - Example: a mother bringing a two-year-old child into a clinic or ED
- **Patient:** an individual receiving care
- **Visitor:** an individual coming into a facility to visit a patient who is already admitted
- **Clinical Facility:** a place where patient care is provided (a hospital, off-campus ED, urgent care, ambulatory clinic (MMA or RWC))